

## WHO TO CONTACT?

Our office is open from 9-4pm every day, and you can call us on

**0151 2263406**

If you need support or would like to talk to someone about any of our services, the people you need are found below, with their email addresses.

### Foodbank Debt

vicky@standrewslive.org.uk  
julie-anne@standrewslive.org.uk  
fiona@standrewslive.org.uk  
john@standrewslive.org.uk  
jenny@standrewslive.org.uk  
tracy@standrewslive.org.uk  
simonh@standrewslive.org.uk  
kevin@standrewslive.org.uk

### Money Education Volunteering Operations Manager CEO

## HOW TO GET INVOLVED

### DONATE

[www.standrewslive.org.uk/donate](http://www.standrewslive.org.uk/donate)

### VOLUNTEER

[www.standrewslive.org.uk/volunteering](http://www.standrewslive.org.uk/volunteering)

## ADDRESS

16-18 Larkhill Lane,  
Clubmoor, Liverpool,  
L139BR

For further details please visit our website

[WWW.STANDREWSLIVE.ORG.UK/COMMUNITY-NETWORK](http://WWW.STANDREWSLIVE.ORG.UK/COMMUNITY-NETWORK)

[STANDREWSLIVE.ORG.UK](http://STANDREWSLIVE.ORG.UK)



[TWITTER.COM/STANDREWSLIVE](https://twitter.com/STANDREWSLIVE)



[FACEBOOK.COM/STANDREWSLIVE](https://facebook.com/STANDREWSLIVE)

# YOU'RE WELCOME!

# ANNUAL REPORT 2017



**St Andrew's**  
Community Network



FOODBANK

MONEY ADVICE

COMMUNITY WELLBEING

VOLUNTEERING

WHO ARE WE?

WHAT ARE WE  
HERE FOR?

SO WHAT DOES  
THAT MEAN?

IS IT JUST FOR  
CLUBMOOR?

Most of our trustees, staff and volunteers live in the local area or have strong links here. We were created by St. Andrew's Church and we're still close.

To help and support people from our local area. We want to see our community transformed by helping change peoples' lives and building relationships between people

It feels to us that people are really struggling at the moment. So called 'austerity' looks like less money, less work and higher costs to many people living in Clubmoor today.

We know lots of people who are struggling with debt, who sometimes can't make ends meet enough to do the basics like eat, and who sometimes need to turn to help. We do this through our money advice services, North Liverpool Foodbank and wellbeing work.

We know lots of people who have their own ideas and who want to help, so we provide lots of opportunities for people to get involved

**No.** That's where we focus our work, but we also support other churches and community groups to do likewise. We're just the hub.

### FINANCIAL OVERVIEW

	2015/16	2016/17
<b>INCOME</b>		
DONATIONS	£46,966	£27,795
GRANTS AND CHARITABLE ACTIVITIES	£169,330	£215,765
OTHER (E.G. TRADING)	£60,390	£31,411
<b>TOTAL</b>	<b>£276,686</b>	<b>£274,971</b>
<b>EXPENDITURE</b>		
SALARIES	£140,325	£101,671
DIRECT CHARITABLE ACTIVITIES	£89,025	£118,108
<b>TOTAL</b>	<b>£272,025</b>	<b>£271,455</b>
<b>FUNDS CARRIED FORWARD</b>	<b>£107,933</b>	<b>£101,051</b>

## FOODBANK

We provide **3 days of emergency food** to people who are hungry. We also coordinate the collection of distribution and food across North Liverpool.

We have **fed 7266 people**, of which **2774 were children**. The main cause of foodbank use in our area is still benefit related issues, but we also saw a rise in low income causing foodbank use this year.

 **7266** PEOPLE FED

 **53,326 KG** OF FOOD COLLECTED

 **50,778 KG** OF FOOD DISTRIBUTED

## DEBT

We are **authorised by the Financial Conduct Authority** to provide a range of **advice for problem debts**. In the past twelve months we **supported 742 people with debt problems**. We **wrote off £1.2 million** and **helped people manage £4.2 million of debt**.

 **£1.2M** OF DEBT WRITTEN OFF

## WELFARE

Lots of local people struggle with getting the right benefit entitlement. Our trained advisor has **supported 105 people to maximise their income**.

With the roll out of Universal Credit we expect this need to increase and are preparing to meet this need.

IN THE PAST YEAR WE HELPED

**105**  PEOPLE DO THIS

## MONEY MANAGEMENT SUPPORT

We have developed a range of things to help people manage tighter budgets, including:

**One-to-one budget coaching appointments** with trained coaches. **Cash Smart Credit Savvy**, our money basics short course in the local area. **Year 7 and 12 money education courses** in West Derby Comprehensive school.

 **354** INDIVIDUALS SUPPORTED

 **84** PEOPLE GOT **1-2-1 BUDGET COACHING**

 **87** PEOPLE ACCESSED **MONEY EDUCATION COURSES**

 **183** YOUNG PEOPLE UNDERTOOK **TRAINING IN SCHOOL**

## VOLUNTEERING

With over **160 volunteers** across all our services, we have taken major steps in supporting these amazing folks better.

With support from the **European Social Fund** we have been able to offer bespoke learning plans and training. We have trained **21 new volunteer debt advisors** and **13 people underwent training to become budget coaches**.

## MY CLUBMOOR

We are the host organisation for MyClubmoor – a **Big Local Trust** initiative where local residents are investing **£1million in the ward**.

This year has had its up and downs and we have said 'au revoir' to some of the people who were so important in setting MyClubmoor up.

None the less, you'll have seen MyClubmoor investing in local people through our **grants programme**, and putting on a series of events like the annual **Dog Show**, and there's lots of things planned for next year.